

givvable Privacy Policy

Effective from August 2020

What this policy covers

Your privacy is important to us, and so is being transparent about how we collect, use, and share personal information. This policy is intended to help you understand:

- What information we collect
- How we use the information we collect
- How we share the information we collect
- How we store the information we collect
- How to access and control your information

This Privacy Policy covers the information we collect about you when you use our products or services. 'givvable', 'we' and 'us' refers to givvable Pty Ltd. We refer to our product as 'Platform' in this policy.

This policy also explains the choices you can make surrounding how we use information about you, which includes how you can object to certain uses of personal information and how you can access and update certain information about you. If you do not agree with this policy, do not access or use our Platform.

The information we collect may include:

- Full name and contact details, including phone numbers, email address and physical address
- Banking details to facilitate payment of accounts
- Data related to your activity and usage of our Services via tracking technologies such as cookies, including about your computer, phone, tablet, or other devices you use to access the Services, device operating system, browser type, IP address, URLs of referring/exit pages

What information we collect

We collect personal information when you provide it to us, when you use our Platform, and when other sources provide it to us, as further described below.

- We collect information about you when you input it into the Platform or otherwise provide it directly to us
- When you communicate with us by phone, e-mail, in writing, or when you participate in our surveys
- We collect information about you when you register, create or modify your profile, set preferences and sign-up through our Platform. For example, you provide your contact information and, in some cases, billing information, when you register for the Platform
- We collect other content that you submit to our websites, which include social media. For example, you provide content to us when you provide feedback or when you participate in any interactive features, surveys, contests, promotions, activities or events

How we use the information we collect

We may use the information we collect for the following purposes:

- To improve our Platform by making it faster, smarter, integrated, and useful to you
- To communicate with you such as sending you confirmation of your profile or subscription, providing customer support, and sending you technical notices
- To send marketing, educational and promotional material that we believe you may be interested in
- To verify your identity and authenticate you when you log in, provide customer support, and operate and maintain the Services

- As required or permitted by any law, worldwide, we may use your personal information in connection with legal claims, compliance, regulatory, and audit functions

How we share the information we collect

givvable builds technology that helps our users source sustainability and track the impact of their spending through proprietary algorithms and collection of data. This means sharing information through our Platform with certain third parties. We share information in ways identified below, but we are not in the business of selling information to advertisers or other third parties.

When you use our Platform, we share information:

- With authorised givvable staff or third parties who are involved in the purposes outlined above
- We share information with third parties that help us develop, operate, provide, improve, integrate, customise, support and market our Platform
- We share information about you with third parties when you give us consent to do so. For example, we often display personal testimonials of satisfied customers on our public websites. With your consent, we may post your name alongside the testimonial
- As required or authorised by law

How we store the information we collect

- All staff and business partners sign up to confidentiality requirements in their agreements
- Subject to any legal requirements we will take reasonable steps to destroy or de-identify information if it is no longer needed for any purpose for which it was collected

How to access and control your information

Our Platform and documentation give you the ability to access and update certain information about you from within the Service. For example, you can update your profile information within your profile settings.

You may have access to your Information at any time by sending a written request to hello@givvable.com and we will endeavour to provide you with the information as soon as possible. Please note that we may need to take steps to confirm your identity.

Contact us

If you have questions or concerns about how your information is handled, please direct your inquiry to givvable Pty Ltd, which we have appointed to be responsible for facilitating such inquiries.

givvable Pty Ltd

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